

Dear FCC Commissioners & Staff:

I would like to see the phone companies open up the public telephone lines to ISP's so that I, as the end consumer, have more competitive options to purchase internet service. In the past I have had to tolerate poor connections, slow speeds, and a multitude of other problems, in which Ameritech has blamed on my ISP. I use Global Network Access and have for many years past.

Carol has tried her best to resolve the issues that have arisen. These problems include, hang ups for no reason, not being able to dial up a local number, and being told that the number I was dialing was a long distance number. I could dial the number from my dedicated voice phone, but not from my dedicated data phoneline, both located in the same house. It took numerous calls to Ameritech to resolve this issue. Why can't my ISP offer DSL lines to me as an average user of the internet? Why do I have to purchase it from Ameritech? Am I not after all the American consumer who has paid for these lines through the outrageous phone bills? I would rather pay for services, than the expensive retirement packages that they give their employees.

Please give great consideration to opening up the door to the little guy trying to provide a service to the public. Do to the Internet that you did to the phone service, and that is provide the opportunity to offer competitive service so the consumer can save dollars in the long run.

Thank you for your time!

Sincerely,

Wayne Wendorf
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